



## **Pet Hotel & Doggy Daycare Release of Liability**

**Truthfulness.** I, the Owner, represent that I am at least 18 years of age, and I understand that I have enrolled my dog or dogs for daycare and/or boarding with Boxer & Dane, Inc. I am the legal owner of the dog(s) and I agree to provide truthful and accurate information about myself and my dog.

**Payments.** I have reviewed the charges for the services that will be provided to my dog and I agree to pay Boxer & Dane, Inc. at the time of the reservation. Hotel check-out time is by 12 pm on the departure date and additional \$25 will be charged if my dog is not picked up by noon. If I fail to pick up my dog by 7 pm (6 pm on Sunday), additional \$20 for every 10 minutes will be charged. After 8 pm, a full night fee will be charged and I will not be able to pick up my dog until the following morning unless specifically authorized to do so by the Hotel's administrator. Boxer & Dane, Inc. reserves the right to collect any unpaid balance.

**Reservations and Cancellations.** Reservations are only accepted together with the full payment. Availability cannot be guaranteed until the full payment is received. Reservations are subject to requirements verification. Boxer & Dane, Inc. reserves the right to cancel the reservation at any time if any of the requirements are not met.

Holiday Stays are non-refundable; all other reservations can be cancelled up to 72 hours prior to check-in for a full refund. If the reservation is cancelled less than 72 hours prior to the scheduled arrival date, Boxer & Dane, Inc. reserves the right to charge late cancellation fees.

**Emergency Contacts.** I understand that I must provide contact information of 2 adults, over the age of 18, as my emergency contacts. Emergency contacts cannot be primary dog parent(s) and/or someone traveling with me. If I cannot be reached, I authorize Boxer & Dane, Inc. to contact them. I agree that my emergency contacts have my full and complete authority to make any and all decisions, including those related to the health of my dog and the expenditure of funds for or on behalf of me and my dog.

**Personal Belongings.** I acknowledge that Boxer & Dane, Inc. is not responsible for loss or damage to any personal item or toy left with my dog. I agree to not leave any valuable or irreplaceable items with my dog.

**Photo and Video Release.** I understand that Boxer & Dane, Inc. may take a photo(s) or video(s) of my dog while my dog is in their care. I hereby grant Boxer & Dane, Inc. the perpetual, irrevocable, royalty-free right and license to publish, distribute, adapt, modify, or otherwise use the photo(s) and video(s), or any portion thereof, in any manner for any commercial or non-commercial purpose without notice to me or my review or approval.

**Health and Behavior.** I acknowledge that Boxer & Dane, Inc. reserves the right to refuse to accept my dog at check-in for any reason, including without limitation, if it appears to be sick, injured, in pain, or that its behavior could jeopardize the health or safety of other dogs or staff.

**Initial** \_\_\_\_\_

I understand that my dog cannot stay at Boxer & Dane, Inc. unless it is healthy and is up-to-date on all of the required vaccinations. I acknowledge that it is my responsibility to ensure that my dog has all of the required vaccinations and that I can provide a written proof of the vaccinations received from a licensed veterinarian at the request of the Hotel. I HEREBY KNOWINGLY AND WITH INFORMED CONSENT AUTHORIZE THE RELEASE OF ANY AND ALL VETERINARY RECORDS TO BOXER & DANE, INC. IN CONNECTION WITH MY DOG'S STAY.

If, at any time, my dog is found to have fleas or ticks, it might be given the appropriate flea or tick removal treatment, and I authorize Boxer & Dane, Inc. to provide such service at my additional expense.

I represent that my dog has no illnesses, injuries or behavior problems (including aggressive or biting behavior).

I affirm that my dog has not been exposed to rabies, distemper, or parvovirus within 30 days prior to beginning its stay at Boxer & Dane, Inc.

I acknowledge that Boxer & Dane, Inc., at their discretion, may contact appropriate authorities if my dog bites another dog or any person, including, but not limited to, local Animal Control.

I understand that while staying at Boxer & Dane, Inc., my dog will socialize with other dogs, and I acknowledge and agree that in the unlikely event my dog is injured, I, my heirs, executors, administrators, and assigns, RELEASE AND DISCHARGE BOXER & DANE, INC., ITS AGENTS AND EMPLOYEES FROM ANY LIABILITY FOR SUCH INJURY. I agree that no warranty or guaranty has been made by Boxer & Dane, Inc. regarding the safety of my dog during its stay at Boxer & Dane, Inc., and although Boxer & Dane, Inc. will make its best efforts to keep my dog safe, the inherent and uncontrollable nature of dogs makes any accident unforeseeable.

If my dog injures another dog or any person, I will be solely responsible for any injury to the other dog(s) or person(s), as well as my own dog, and I, my heirs, executors, administrators, and assigns, RELEASE AND DISCHARGE BOXER & DANE, INC., ITS AGENTS AND EMPLOYEES FROM ANY LIABILITY FOR SUCH INJURY.

In the event my dog requires medical attention, I authorize Boxer & Dane, Inc. to provide the maximum level of care required by the medical condition. By signing this form, I am authorizing Boxer & Dane, Inc. to contact my veterinarian regarding any treatment needed by my dog, and I agree to pay for any treatment obtained for my dog. Depending on the severity of the injury or illness of my dog, I agree that Boxer & Dane may make a decision to take the dog to the nearest care facility, rather than my veterinarian of choice. I know that Boxer & Dane will reasonably attempt to contact me and/or my emergency contacts to discuss any injury or illness, but that circumstances may be such that decisions need to be made regarding my dog's immediate care before I can be reached.

**I hereby certify that I have read and understood this Release of Liability and the regulations set forth above. By signing this agreement, I agree to be bound by its terms and conditions.**

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Owner's Name / Printed	Signature	Date
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## **Policies:**

Our main priority is to keep all of the guests in our care safe while providing enjoyable and stimulating atmosphere. Therefore, it is very important for our guests and their pawrents to comply with all of the below policies:

- All services must be scheduled in advance. Online reservations are the quickest way to schedule services. We will do our best to accommodate appointment requests made by phone, text, or social media messages. However, response time may vary. We do not accept walk-ins.
- All new pups must complete New Client Online Registration and provide proof of the required vaccinations from a licensed veterinarian as well as at least 2 emergency contacts. This is an opportunity for us to get important information about your fur baby in order to be able to tailor our care to their individual needs.
- Due to the size of the facility, we are currently unable to accept new clients over 45 lbs.
- We do not accept unsprayed females over 6 months of age or females in heat. A certificate of spay is required for all females.
- We do not accept guests with any signs of aggressive or overdominant behavior as well as guests with obsessive humping tendencies.
- Depending on the size of the guest and the information provided during the online registration, a temperament assessment interview might be required prior to your appointment. All new guests are also evaluated for signs of aggressive behavior during their appointment before being introduced to the group. If at any point, it is determined by our team members that the guest displays signs of aggressive behavior, they will not be able to proceed to group play and the pawrents will be notified.
- If your pup is not feeling well, has diarrhea, is vomiting or coughing, please do not bring them until it is confirmed by your vet that the cause is non-contagious. If a guest has diarrhea or displays any signs of illness after being dropped-off, we will notify the pawrents and remove the guest from the group for the rest of the day.
- All pups must be wearing a quick release collar with an ID tag that clearly displays their name and contact information. We do not allow metal, pinch, choke, beaded or studded collars in the play areas. All harnesses, flea collars, GPS trackers, and any other devices will be removed before play time.
- Due to potential stomach sensitivity and possible food allergies, we do not offer snacks or provide meals. There are milk bones by the register that you can chose to give to your pup during pick-up or drop-off. If you pup needs to eat while in our care, please provide their preferred food. It must be prepared in the correct serving size quantities and clearly labeled. For overnight stays, make sure to include enough food to cover the entire stay, otherwise house food will be provided at \$2.50 per meal.
- All pups must be on a leash when entering or exiting the premises as well as in the reception area.

- We administer medication at no extra charge. All medications must be provided by the pawrents and clearly labeled with written instructions including medication name, dosage, and administration schedule.
- Early Drop-off & Late Pick-up services are available on certain days and must be scheduled in advance. Otherwise, you will be charged \$20 for every 10 minutes after 7 pm (6 pm on Sundays). After 8 pm, the guest will have to stay overnight at a rate of \$100/night on top of the late pick-up fees.
- Holiday Stays are non-refundable; all other overnight reservations can be canceled up to 72 hours prior to check-in for a full refund. Daycare reservations can be cancelled up to 24 hours prior to your appointment, otherwise you might be charged for the day.

**Required Vaccinations:**

For the comfort and safety of our guests, we require everyone to have the following vaccinations:

- Bordetella (Kennel Cough Prevention) - 12 month booster required at least 48 hours prior to check-in
- DPP (Distemper, Parvovirus & Parainfluenza) – 1 year or 3 year vaccine
- Rabies - 1 year or 3 year vaccine given at least 24 hours prior to check-in
- Fleas & Ticks Preventative – all guests must be flea and tick free as well as on flea/tick prevention program

Proof of vaccinations must be submitted during the New Client Online Registration or emailed to [boxeranddane@gmail.com](mailto:boxeranddane@gmail.com) at least 72 hours prior to your appointment.

Vaccines must be kept current and are the sole responsibility of the parent. We reserve the right to deny services if any of the required vaccinations are missing or not presented in time.

**I hereby certify that I have read and understood the aforementioned policies & vaccination requirements. By signing this agreement, I agree to follow all of the above.**

**Pet's Name** \_\_\_\_\_ **Owner's Signature** \_\_\_\_\_